



Brook-Falls

Veterinary Hospital
& Exotic Care, Inc.

**Luxury Pet Resort
& Doggy Day Care!**

Lodging Check List

Because we care about your pet's health, we require all resort guests to be vaccinated. Please include documentation of your pet's current prescription for a monthly veterinary prescribed flea/tick preventative. For your convenience, our on-site veterinary care team can examine your pet and update any of the resort /daycare health requirements if your pet's medical history indicates they are missing any of our health requirements (these services will incur additional fees).

Send pet's medical records when calling in for your pet's daycare reservation.

Resort@brook-falls.com

Canine/Feline Health Requirements:



Canine (Greater than 12 weeks old for Lodging and *Puppy*-Vaccines as appropriate for age):

***Daycare guests 7 months or older must be spayed/neutered to participate in group activities**

- ✿ Annual healthy wellness exam
- ✿ Rabies
- ✿ Canine Distemper/Parvo (DHPP)
- ✿ Leptospirosis
- ✿ Bordetella
- ✿ Bivalent k9 influenza
- ✿ Annual negative fecal testing
- ✿ +/- Lyme is recommended but not required as our facility adjoins a nature conservancy
- ✿ Show proof of purchase of a veterinary prescribed flea/tick product or additional charges apply

Feline (Greater than 12 weeks old for lodging):

- ✿ Annual healthy wellness exam
- ✿ DCR
- ✿ FELV (guests under 1yr)
- ✿ Rabies
- ✿ Negative FELV/FIV testing at least once, but yearly for cats that go outdoors
- ✿ Annual negative fecal test
- ✿ Show proof of purchase of a veterinary approved flea/tick product or additional charges apply



Canine & Feline Feeding instructions/Packing List:

We serve Hills Science Diet as our house diet during your pet's stay (included). However, we encourage you to bring your pets' current diet for us to feed, so as not to disrupt your pets' current diet.





- If you are providing your pet's food, PLEASE pre-measure and pre-package dry food in individual Ziploc bags, labeling each meal (breakfast, lunch, or dinner) to ensure you have provided enough food for your pet's stay. We also suggest packing some "extra" in case you encounter any delays in your return.
IN THE EVENT YOUR PET NEEDS ADDITIONAL FOOD, WE CAN FEED OUR HILLS "HOUSE DIET"

To maintain your pet's regular feeding regimen, we will ask for:

- Type of food (dry/canned)
- Amount fed each meal (cup, tablespoon)
- Frequency of feeding (number of times daily)

Avian Health Requirements:



-  Annual healthy wellness exam
-  (>70g): Bloodwork

Avian Feeding Instructions/Packing List:

We serve Lafeber pelleted Diets as our house food during your pet's stay (included). However, we encourage you to bring your pets' current diet for us to feed, so as not to disrupt your pets' current diet.

If you are providing your pet's food, PLEASE pre-measure and pre-package food in individual Ziploc bags, labeling each meal (breakfast, lunch, or dinner) to ensure you have provided enough food for your pet's stay. We also suggest packing some "extra" in case you encounter any delays in your return.

IN THE EVENT YOUR PET NEEDS ADDITIONAL FOOD, WE CAN FEED OUR Lafebers as our "HOUSE DIET"

- +/- own enclosure (**Must be clean of all feces and food Labeled with Owners last name/Pet's name**)



To maintain your pet's regular feeding regimen, we will ask for:

- Type of food (seeds/pellets)
- Amount fed each meal (cup, tablespoon)
- Frequency of feeding (number of times daily)

*= Fresh produce should be supplied for 1 week; the resort will supply the remainder for longer stays

Reptile Health Requirements:



-  Annual healthy wellness exam
-  Annual negative fecal

Reptile Feeding/Packing List Instructions:

- When providing your pet's food, PLEASE pre-measure and pre-package food in individual Ziploc bags, labeling each meal (breakfast, lunch, or dinner)** to ensure you have provided enough food for your pet's stay. We also suggest packing some "extra" in case you encounter any delays in your return. In the event your pet needs additional "bug" food the resort will purchase for your pet at an additional cost.
- We recommend bringing your own enclosure, extra substrate with instructions for next bedding change, and bowl(s)/bottles
- Supply a photo of your pets' enclosure at home. Lightbulbs/heat bulbs and proper temp settings

To maintain your pet's regular feeding regimen, we will ask for:

- Type of food
- Amount fed each meal (cup, tablespoon, qty)
- Frequency of feeding (number of times daily)
- Pets' fed live insects; should be supplied in a separate enclosure and gut loaded for them with instructions of how many and how often to feed.

Small Mammal Health Requirements:

Small Mammals:

- 🐾 Annual healthy wellness exam



Ferrets:

- 🐾 Annual healthy wellness exam
- 🐾 Rabies
- 🐾 Distemper
- 🐾 Annual negative fecal test



Small Mammal Feeding & Substrate Instructions/Packing List:

We serve Oxbow Hay and pelleted Diets as our house food during your pet's stay (included). However, we encourage you to bring your pet's current diet for us to feed, so as not to disrupt your pets' current diet.

If you are providing your pet's food, PLEASE pre-measure and pre-package dry (pellets/kibble) food in individual Ziploc bags, labeling each meal (breakfast, lunch, or dinner) to ensure you have provided enough food for your pet's stay. We also suggest packing some "extra" in case you encounter any delays in your return.

IN THE EVENT YOUR PET NEEDS ADDITIONAL FOOD, WE CAN FEED OUR Oxbow "HOUSE DIET"

- Fresh produce/greens should be supplied for one week; the resort will supply the remainder for longer stays
- Bring 1 large bag of your pets' hay. This is fed free choice
- Feeding instructions that include; the type of food (produce/pellets), amount fed each meal (teaspoon/cup), & frequency of feeding (number of times per day)
- We recommend bringing and **labeling your pet's enclosure and all belongings with your pet's name and your last name using a permanent marker** to ensure your pet's items are easily identified.
- Guests that require bedding/substrate changes **please bring enough (bedding/substrate) to allow for their regular bedding change schedule.** Please note when you would normally do a full changeover of bedding/substrate for sanitary housing conditions.



TOYS AND PERSONAL ITEMS FOR ALL GUESTS:

For your convenience we provide luxurious bedding for all our resort guests-this means you can leave your pet's bed at home awaiting their return. **Brook-Falls will not be held liable for items misplaced or damaged.**

- Resort guests will be fitted with an identification collar upon arrival. We encourage you to keep your pet's regular collar and leash after checking in unless an alternate contact will be picking them up at the end of their stay.
- Please label all belongings (**2 toys**) with your pet's name and your last name using a permanent marker to ensure your pet's items are easily identified



ALL GUESTS MEDICATION(S)/SUPPLEMENTS

Please inform us of any behaviors, physical limitations or health concerns that will help us better care for your pet during their stay. This includes hearing/vision loss, arthritis, anxiety, allergies or any other medical condition that may need special monitoring.

- For your pet's safety, all medications/supplements are required to be in the original packaging with clear dosing instructions.
- Please ensure you have provided enough medication for your pet's entire resort stay with a little "extra" in case you encounter any delays in your return.
- Medication/supplements for our resort guests can be administered between the hours of 6am and 6pm for the cost of:

Medications/Supplements

\$1.00 Per Medication/Supplement & per dose
Insulin \$10.00 per day

LODGING APPOINTMENTS

Lodging Appointments for Check-in:

Monday through Saturday ***check-ins are not available on Sundays or Holidays***

8:30am – 5:30pm Check-in's by appointment

Lodging Appointments for **Early Check-out:**

Monday through Sunday

8:30am-10:00am Early check-out (will *not* be charged for that night's stay)

Lodging Appointments for regular check-out:

After 10:00am the nightly rate will be charged